

THE UNIVERSITY HOSPITAL OF THE WEST INDIES

Dear Valued Patient,

Welcome to the University Hospital of the West Indies. We are pleased that you have chosen us as your center for your Maternity Care and Delivery. Listed below are the fees related to the delivery.

The deposit for delivery (*Vaginal \$120,000 & C-Section \$200,000*). This deposit is required before the fifth (5) month of pregnancy. You may continue to make payments up to time of delivery. *The Deposit ONLY covers your admission for delivery.* Financial Clearance is **MANDATORY** for admission.

Please Note, these fees are separate from any financial arrangements you may have with your private physician

Payments may be made at any cashier on the Hospital. The cashier by the Casualty/Emergency Medicine Division is available to receive payment twenty four (24) hours per day.

OTHER METHODS OF PAYMENTS

Cash, debit and credit cards, manager's cheque and foreign currency.

Please note, these fees are separate from all financial arrangements you may have with your private physician

If your C-section was performed by your private physician, you will need to get a letter from him/her stating that the fees were paid in full. *Submit letter to the Medical Billings Officer when admitted to Ward 11.*

If you have any complications before your delivery date that causes you to be admitted to Ward 12. This is separate from your deposit. *Each admission is considered a new account so accordingly, a new bill is generated.*

Upon delivery, if your baby is admitted to the Nursery, this is a different bill from your delivery bill. A deposit of \$25,000 or \$100,000 is to be paid respectively. Speak with the Medical Billings Officer regarding same.

If you have previously visited the hospital and have outstanding balances, please ensure the amounts be settled before delivery. Payments for outstanding balances can be done at PayMaster or Bill Express, using your Hospital Registration Number as your account number. Please consult with the Billing Officer.

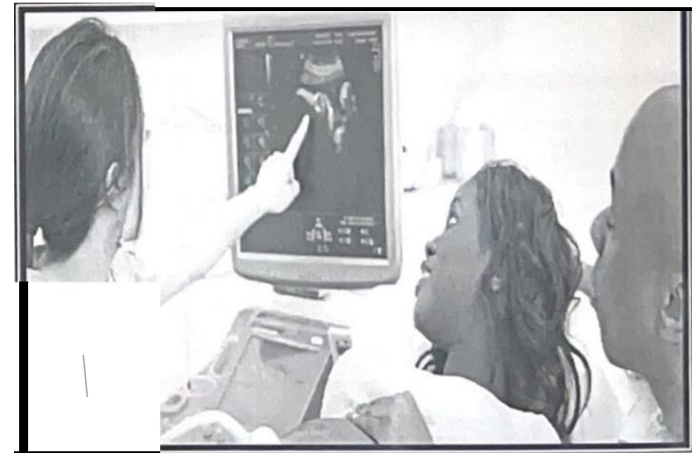
INSURANCE OVERAGE

Patients are generally required to be with the Insurance Company for nine (9) months before getting Pregnant to be eligible for coverage. This can be ascertained by the effective date printed on the Insurance card.

Patients are required to pay up front for all Maternity related services (***INCLUDING THE DEPOSIT FOR DELIVERY***) and claim from your Insurance Provider. *You have up to 90 days after delivery to do so.* Claim forms are written up at the Billings & Collection Department. Make sure all receipts are submitted when making a claim.

PAYMENT

Interims are to be settled before discharge. Please ensure you receive an interim bill is issued before discharged. A final bill is prepared at least 5-7 days thereafter.





QUALITY PERFORMANCE STATEMENT

"We aim to comply with applicable requirements and provide customer satisfaction through timely delivery of quality services and continued improvements in our operational processes based on customer feedback."

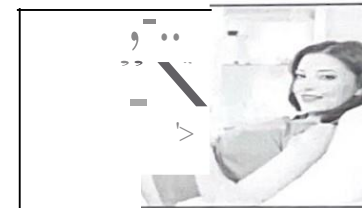
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UNIVERSITY HOSPITAL OF THE WEST INDIES

ASSESSMENT, BILLINGS & COLLECTIONS DEPARTMENT

DELIVERY FEES
BREAK-DOWN OF CHARGES,
BILLINGS & PAYMENT GUIDE



For more information or inquires, you may contact
Billings & Collections Department:

Monday - Fridays
8: 30 am - -t: 30 pm

Telephone
876 927 1620-39; 876 970-0-tlS; 876 927-1691

Fax: 702-4369
Revised October 2022